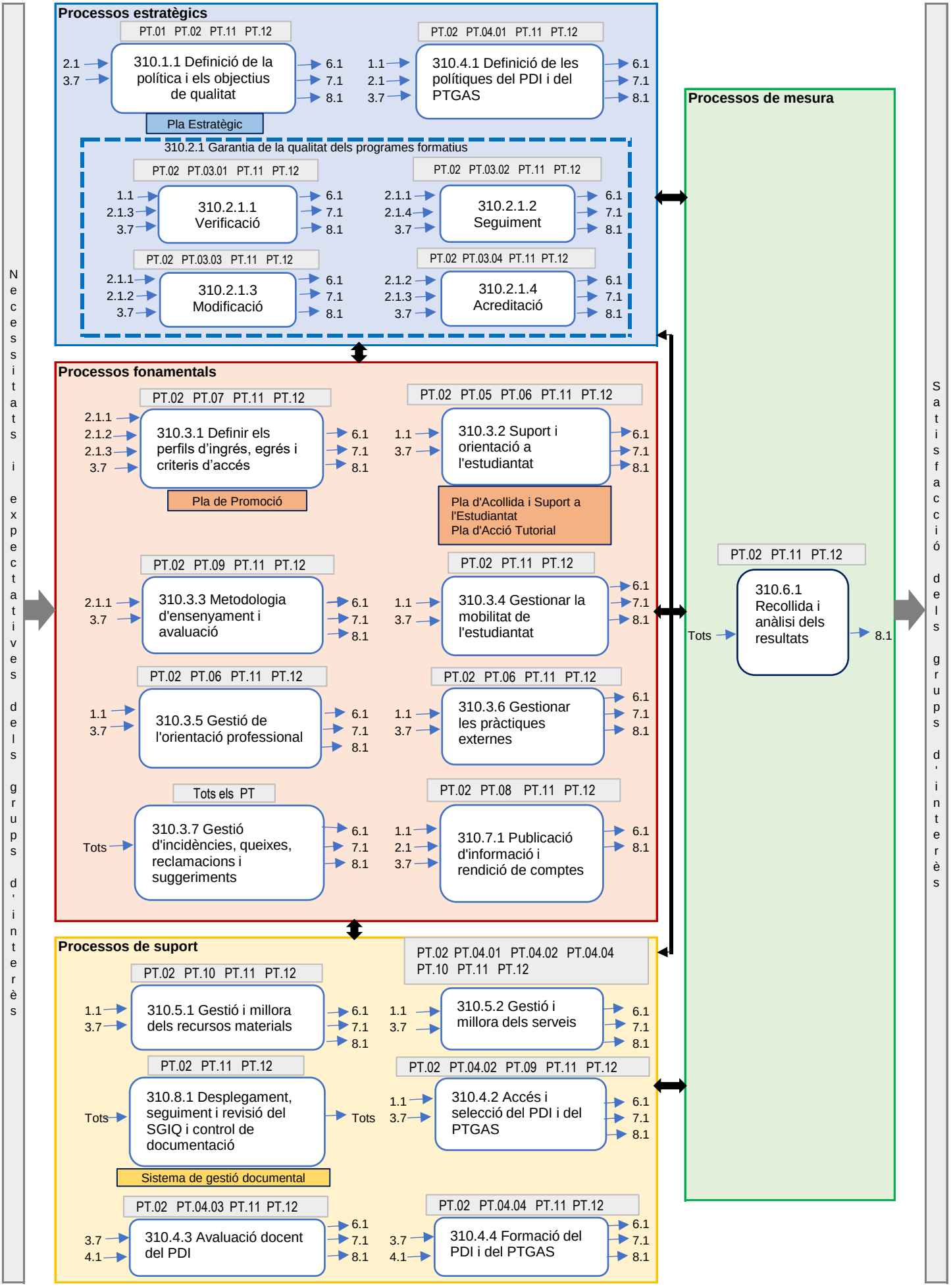Mapa de processos del Sistema de Garantia Interna de la Qualitat de l'EPSEB